



## WARRANTY, BADGE REFINISHING & MODIFICATION SERVICES

Effective Through September 30, 2027

### Refinishing Information:

- Refinishing will not remove deep scratches or digs in the metal but will restore the badge finish to a bright luster.
- When a badge is refinished the detail in the design, lettering, and enamel are re-polished so after a badge is refinished more than once the design and lettering will be less distinct and may not be able to hold enamel due to the shallowness of the incised lettering
- \*Enamel on a badge may crack or chip when a badge is refinished. Refinishing is done at the owner's risk.
- We are unable to refinish our awareness badges with a PRT prefix
- We will only refinish a badge manufactured by Blackinton®.
- There is a maximum of 50 badges per month per department that can be sent back for refinishing.
- Our high-end badge finishes: Hi-Glo®, Rho-Glo®, Two-Tone, and VHB Karat Klad are refinished for free, and \*enamel is fixed for free; although all high-end badges will incur a shipping and handling charge of **\$14.00 / per style per order**.
- The cost to refinish non-warranty finishes is **\$38.50 / badge wholesale**.

**Risk:** Refinishing is done at the owner's risk. All requests for refinishing are subject to inspection and acceptance at the factory. We reserve the right to refuse your badge if we feel the badge will not be restored to suitable condition for reuse.

**\* Enamel:** Because hard enamel is fired in an oven at 1500 degrees we cannot re-enamel hard enamel because this process must occur at the beginning stage of badge manufacturing. We will make every effort to fix the enamel with an alternate material if it chips, but it may look inconsistent with hard fired enamel. Regular enamel can be re-enameled and the cost to do so is included in the refinishing charge.

### Process your Refinishing:

1. Fill out the below form and return it with your shipment.
2. Include payment (if applicable)
3. Mail your badge to the following address:
  - a. V.H. Blackinton & Co., Inc., Attn: Repair Dept. 221 John L. Dietsch Blvd. Attleboro Falls, MA 02763

(Cut here and return below form with your returned product)

### REFINISHING RETURN FORM

DATE: \_\_\_\_\_

Please fill out and include this form with your return.

There is a maximum of 50 badges per month per department that can be sent back for refinishing.

### BILL TO:

SHIP TO: ☐ Check here if ship to is the same as bill to

|                                               |                    |
|-----------------------------------------------|--------------------|
| Dealer/Department:                            | Dealer/Department: |
| Contact:                                      | Contact:           |
| Address:                                      | Address:           |
| City: State: Zip:                             | City: State: Zip:  |
| Tel:                                          | Tel:               |
| Email:                                        | Email:             |
| If dealer please provide your account number: |                    |

How many badges are you sending in? \_\_\_\_\_

### Special Instructions:

### PAYMENT:

**Non-Dealer:** All repairs must be PREPAID via check or credit card prior to the repairs. Please contact Delia Palma (800)699-4436 ext.196

**Dealers:** Please include payment as check or money order made out to VH Blackinton or your PO Number.